

CHLA Vancouver 2006



Competency Culture: An Innovative String of Pearls to Deliver Health Information to Nurses

THE STAGE WAS SET...

- The libraries of the Winnipeg community hospitals are branches of the University of Manitoba Neil John Maclean Health Sciences Library
- Mission of the libraries is to serve the information needs of the staff, physicians, and health professionals of the facilities and the Winnipeg Regional Health Authority (WRHA)



THE OPPORTUNITY KNOCKED..

The College of Registered Nurses of Manitoba (CRNM) requires that licensed, practicing nurses in the province document their continuing competency on an annual basis. One of the indicators in the Competency Self Assessment states:

“I use research based information from nursing...to increase and enrich my knowledge base and guide nursing practice”



...AND GOT LOUDER



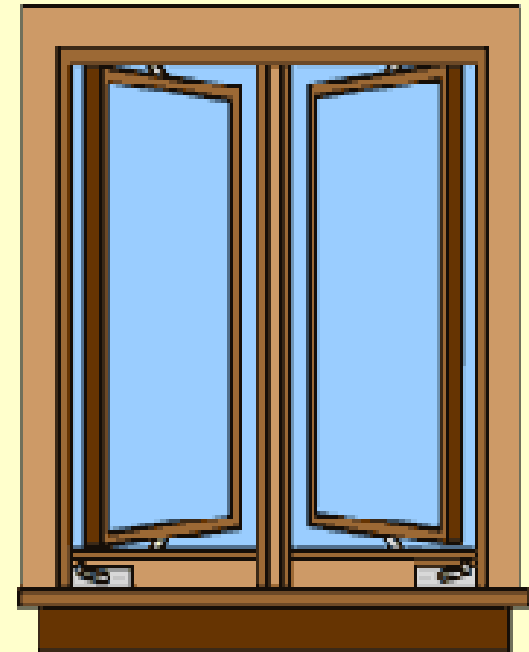
The CRNM defines the following as integral:

- Registered Nurses are competent self-regulating professionals committed to life long learning
- Continuing competence is essential to professional practice
- Competence is continually maintained and acquired through reflective practice, life-long learning and integration of learning into nursing practice

THE WINDOW OPENED...

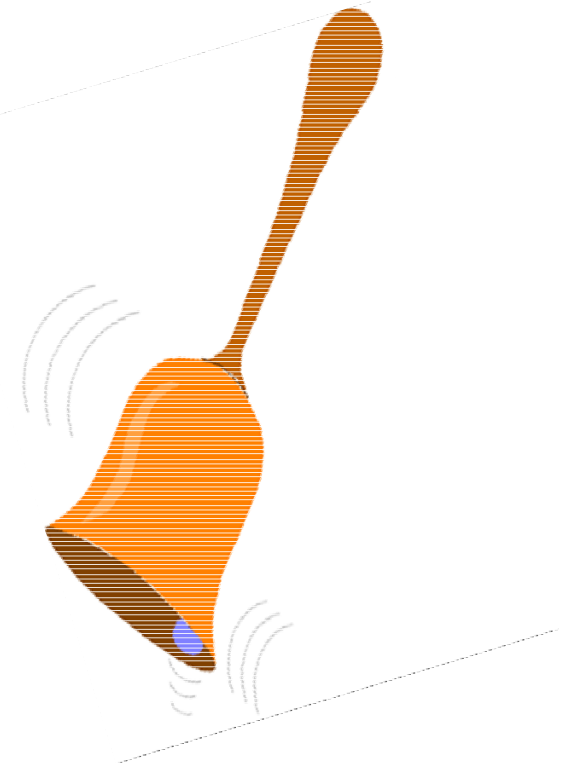
The CRNM lists the following as examples of activities for professional development:

- Borrow journals, books or articles from the library
- Conduct literature reviews on nursing issues
- Watch a video pertaining to nursing practice



THE BELL RANG...

- There are over 7000 nurses working in the Winnipeg Regional Health Authority (WRHA) and the Community Hospitals
- All of these nurses are eligible to receive library and information services through an affiliation agreement with the WRHA and University of Manitoba



THE LIGHT WENT ON...

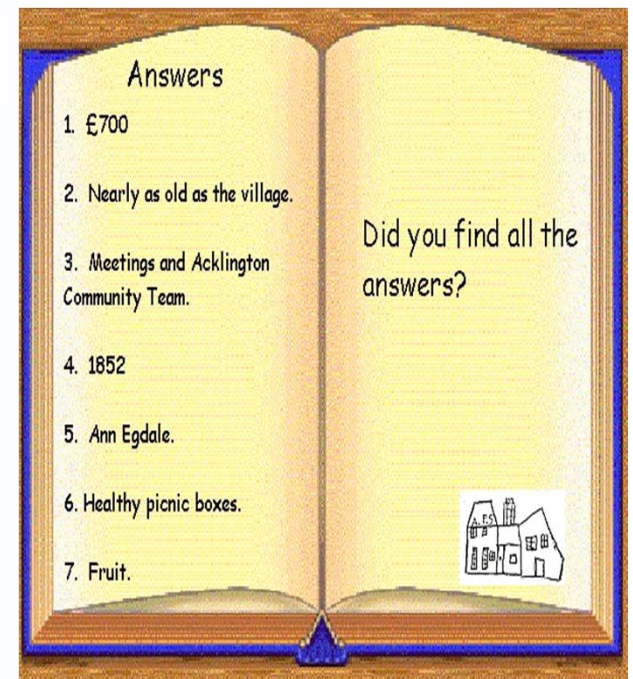
- Many nurses are unable to visit the library in person due to their clinical responsibilities, shift work and time constraints
- The hospital librarians proposed that it was possible to bring the information directly to the nurses



THE ANSWER APPEARED...

The Community Hospital Libraries developed 4 innovative onsite and virtual library programs and services:

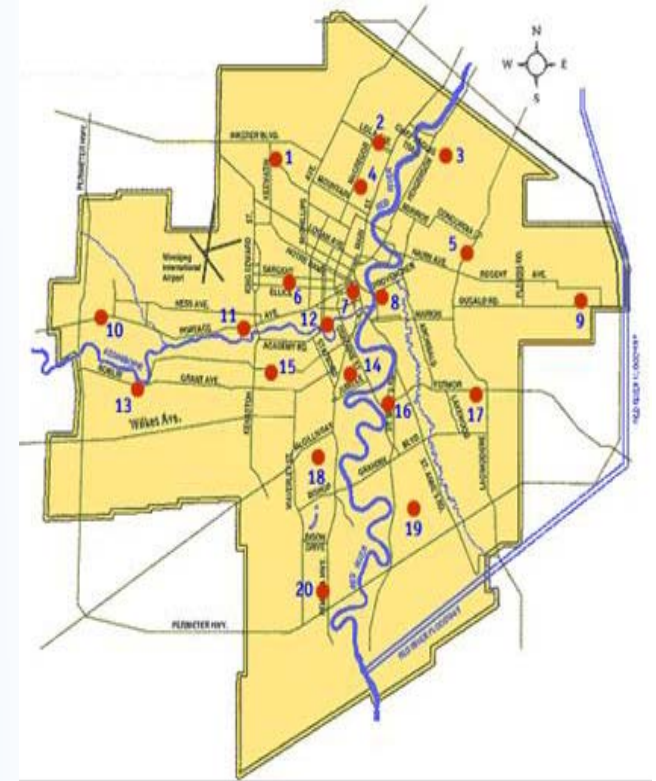
- Webliographies
- Competency Collection: An Information Pathfinder
- On the Unit
- Info-RN



WEBLIOGRAPHIES

A WEBLIOGRAPHY IS...

Like a road map! It provides a convenient route to various information sources on selected topics. It is an online resource guide of books, journal articles, web sites on a given topic



WEBLIOGRAPHIES

IMPLEMENTATION:

- Created by individual librarians
- Developed in response to nurses' information needs
- Catalogued in OPAC
- Published in HTML and PDF formats



BENEFITS:

- Easy to access
- Link to full text
- Updated regularly
- Broad appeal

Book chapters

Handwashing Webliography

[Top](#)

These chapters are from books available in the Health Sciences Libraries. If you require other books, please [contact the Health Sciences Library](#) nearest you and we will either purchase a copy for the collection or borrow it from elsewhere.

Damani NN. **Hand hygiene and personal protective equipment.** [Manual of Infection Control Procedures](#). 2nd ed. London: Greenwich Medical Media; 2003. p. 227-244.

Hoffman P, Bradley C, Ayliffe G. **Disinfection of the skin and mucous membranes.** [Disinfection in Healthcare](#). 3rd ed. Oxford: Blackwell; 2004. p. 49-63.

Joint Commission on Accreditation Healthcare Organizations. **Hand Hygiene.** [Infection Control Issues in the Environment of Care](#). Oakbrook Terrace, Ill: Joint Commission Resources; 2005. p. 20-31.

Pittet D. **Improving compliance with hand hygiene.** In: Wenzel RP, editor. [Prevention and Control of Nosocomial Infections](#). 4th ed. Philadelphia: Lippincott Williams & Wilkins;

COMPETENCY COLLECTION: INFO PATHFINDER

**A COMPETENCY COLLECTION
INFORMATION PATHFINDER IS ...**

A customized package of print information which includes a current bibliography, one copy of selected articles and book chapters, and list of relevant web sites



COMPETENCY COLLECTION: INFO PATHFINDER

IMPLEMENTATION:

- Responded to direct clinical care issues
- Provided a taste of what the literature offers
- Assisted nurses to reach their competency goals

BENEFITS:

- Conveniently located on the ward
- Take away for self study
- Easily produced or replaced



ON THE UNIT

ON THE UNIT IS...

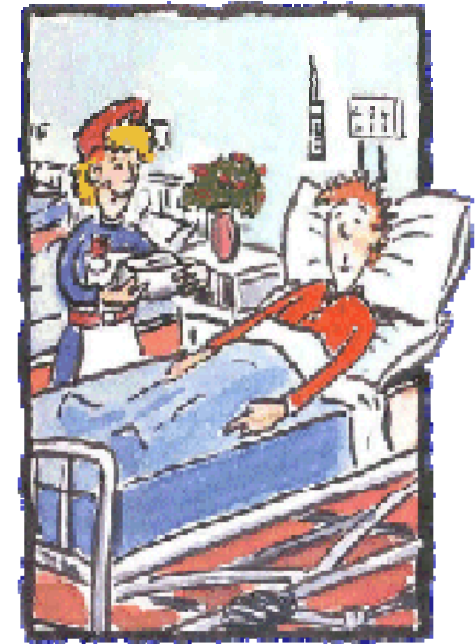


A biweekly visit from the hospital librarian to individual units to promote new books, answer questions, and market library services

ON THE UNIT

IMPLEMENTATION:

- Provided another access point for the library
- Bridged the gap between research and practice
- Encouraged the use of evidence-based information



BENEFITS:

- Library visibility increased
- Customization of health topics
- Addressed a gap in library service

Info-RN

Info-RN is ...

A specially designed electronic newsletter which highlights nursing resources. It is published 3 times per year and distributed to hospital nurses, University of Manitoba faculty & students

Info-RN: a Newsletter for Nurses

February 2006

Meeting the Information Needs of Winnipeg's Nurses

From the Editor



In the third issue of Info-RN: a Newsletter for Nurses, we would like to welcome the J.W. Crane Memorial Library (Deer Lodge), the Misericordia Health Centre Library and the Riverview Health Centre Virtual Library to the University of Manitoba Health Sciences Libraries.

In recognition of the recent addition of these new libraries, this issue's theme is centred on geriatrics. Read some book and video reviews, sharpen your searching skills with PubMed for Nurses Part III, find resources for Falls and Fall Prevention in a mini-webliography, and much more!

News

Features

[New Books](#)

[New Videos](#)

[E-Resources](#)

[For Your Patient](#)

University of Manitoba Libraries

[Neil John Maclean Health
Sciences Library](#)
Health Science Centre

[Carolyn Sifton -
Helene Fuld Library](#)
St. Boniface General
Hospital

[Concordia Hospital
Library](#)

[Grace Hospital Libran](#)

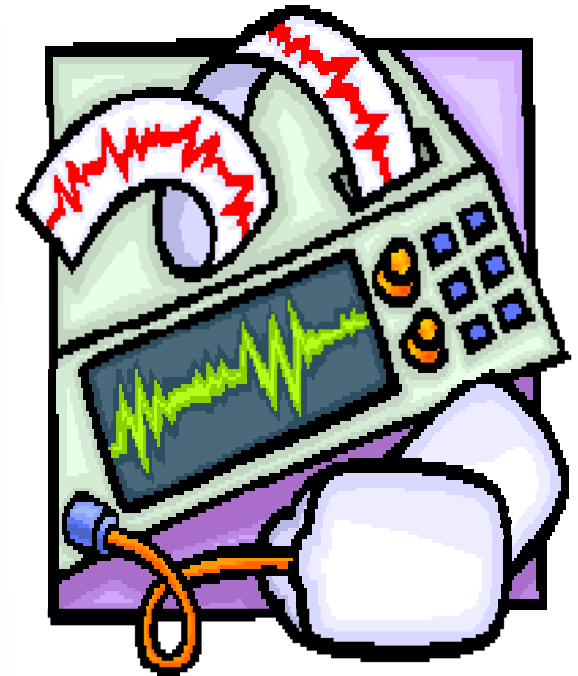
Info-RN

IMPLEMENTATION:

- Co-authored by NJM health sciences librarians
- Information targeted specifically for nursing staff

BENEFITS:

- Low cost
- Ease of distribution via email
- Links to electronic resources
- Available in print and electronic formats



THE JOURNEY REVIEWED...

The University of Manitoba Health Sciences Libraries



- Identified the unique information needs of nurses in the community hospitals.
- Developed creative and innovative ways to deliver evidence-based information directly to nurses at the unit level.
- Brought evidence based information into the hands of nurses.
- Recognized and met an emerging information need.

THE VOYAGE CONTINUES...

Future plans include:

- Expansion of “on the unit” service to additional areas
- Development of an Allied Health Newsletter
- Addition of RSS feeds to webliographies



AUTHORS



- Analyn Cohen Baker, Seven Oaks General Hospital Library
- Lisa Demczuk, Bill Larson Library, Grace Hospital
- Melissa Raynard, Concordia Hospital Library
- Christine Shaw-Daigle, Victoria General Hospital Library



UNIVERSITY
OF MANITOBA